

Parental Survey 2022 – Results

Question	Responses	What you said	What we did
My child is happy at this school My child feels safe at this school	97% agree or strongly agree	As we reported previously, almost all parents who responded felt their children are happy and feel safe at school.	We continue to work to ensure all pupils are happy and safe and to deal with any issues that arise.
The school makes sure its pupils are well behaved	92% Agree or Strongly Agree 5% Disagree 3% Did not know	A few parents asked for more consistency and transparency when dealing with behaviour issues.	We will always speak to parents when there has been an incident and explain the actions we have taken. We have a behaviour working party in school which is looking at further improving our behaviour processes. We will let you know any outcomes.
The school deals with the bullying quickly and effectively	21% said children had not been bullied 55% Agree or Strongly Agree 14% Disagreed 11% Did not know	 Some parents asked us to do more to ensure bullying did not occur and that it was dealt with effectively if it did occur, whether this be in the class, in the playground or outside school. 	We take any incidence of bullying very seriously. We will work with all children and families involved to prevent any issues of bullying and to address any issues that arise. It is important that children tell us immediately if other children are being unkind or persistently upsetting them. Sometimes, they will not tell members of staff which makes it difficult for the school to address issues. We continue to discuss with children how to deal with bullying through our PHSE curriculum.
The school makes me aware of what my child will learn during the year	94% Agree or Strongly Agree 6% Disagree	 Some parents were not sure what subjects and topics their children were studying across the year. 	Full details of the topics taught in each class/year group are on the website Curriculum Year Overview 2022-23 - St Charles Catholic Primary School (st-charles.rbkc.sch.uk). Look out for the letter to parents sent out at the start of each term which outlines what will be taught that term.
The school has high expectations for my child	85% Agree or Strongly Agree 3% Disagreed 12% Did not know	The vast majority of parents felt that the school has high expectations for their children. One or two felt that the school did not provide information on class abilities or child performance and that there was room for further academic challenge.	We have high expectations for all our children and this is borne out in our excellent statutory outcomes which are well above the national average. Our curriculum is designed to stretch and challenge all children. This challenge may look different for different challenge. Now that Covid restrictions have been lifted, we are once again offering a wide range of opportunities for all our children from trips, concerts, sporting activities and tutoring.

My child does well at this school	97% Agree or Strongly Agree 3% Did not know	 Almost all parents felt their children do well at the school. A minority felt their child could do better. 		We encourage parents to talk to us if they think there are more ways we can support and stretch their children.
The school lets me know how my child is doing	91% Agree or Strongly Agree 8% Disagreed or Strongly Disagreed 2% Did not know	Over 92% of parents agree that we let you know how your children are doing. Some wanted to go back to face-to-face meetings and more information and others wanted better use of the class emails.	6	We have reintroduced face-to-face parents' evenings this year as well as making available online appointments for parents who want them. Class emails have been reissued to parents. Although we have formal meetings and reporting at the end of each term, teachers are always available to discuss children's progress with parents at any point during the year.
The curriculum at the school is engaging, broad and balanced	89% Agree or Strongly Agree 6% Disagreed or Strongly Disagreed 5% Did not know	 Parents asked for more outdoor learning and trips as well as team-building activities and activities that build creativity. There were suggestions that we improve the way Black History is taught. 	• \ t	We have been busy organising trips across the school and these are outlined on our newsletter and website. After two years of the pandemic, we are embracing the opportunity to get involved in music workshops and other creative and performing arts. Following feedback and with support from our families, we have reviewed our curriculum to ensure that it is diverse and representative and that we celebrate Black History throughout the year.
My child can take part in clubs and activities at this school	77% Agree or Strongly Agree 17% Disagreed 6% Did not know	 A number of parents felt that after school clubs were limited and that they were not available to children from the early years. 	a	We endeavour to provide a range of after school activities for all pupils. Unfortunately, due to low take up, our provider has had to reduce the number of clubs offered. However, we continue to consider what clubs we can provide.
The school supports my child's wider personal development	85% Agree or Strongly Agree 3% Disagreed 12% Did not know	 Although most parents did feel that the school supports children's wider personal development, a few were not aware of what we did outside of the academic curriculum. It was also suggested that we celebrate children's achievements outside of school. 	a V S	We have relaunched out Social Media to allow us to celebrate all of our children's achievements. Please sign up to follow the wonderful things we are doing. If your child has achieved something wonderful outside of school, please let us know so we can share.
The school is inclusive and promotes diversity	85% Agree or Strongly Agree 12% Neutral 3% Did not know		• \	We will continue to run diversity meetings with our parents. Please do come along and share your experiences and suggestions with us. We understand that the financial climate is difficult and we have listened to feedback about the type of fundraising we do.
The school communicates well with parents, carers and the community	95% Agree or Strongly Agree 5% Disagree or Strongly Disagree	 The vast majority of parents thought communication was good but there was feedback we could give more notice of events for working families. Some parents did not feel that the school always gave feedback on issues raised. 	f V	We have been busy improving our communications. We have prepared a list of up-coming events on our newsletter so that families can plan and know what is happening in the coming weeks. We will continue to do this. We are aware of the importance of ensuring we resolve all issues raised with us. Of course, we may not always be able to

			action everything that is requested, but we will explain our actions and the reasons for our decisions. We will add clear titles to our messages so that all parents know what they are about. Our new social media pages also help us to communicate with you. Please do follow us!
I would recommend this school to another parent	98% Yes 2% No	 Almost all parents would recommend our school to another parent. It was suggested we look at sustainable energy for the school. 	 We are in discussion with the local authority about the possibility of solar panels. We also continue to work to improve our energy efficiency across the school. We continue to look at the menus and the food we serve to ensure it is the best quality possible and appetising to the children.