



"I find it really difficult to express myself and approach employers. I feel more confident now and less stressed about finding jobs and applying for them.

My coach emails me vacancies so I'm able to apply for these roles straight away which is really helpful." Kim*.

"My coach has been great in helping me with creating a great CV. I'm focusing on getting a job and feel much better now. I'm a happier person." Amaal*.

"I had no job, no money and no idea where to start. Through FACES I'm now working, living on my own and can support myself financially. With the help of my coach I'm hoping to get into university to study graphic design and I'll keep my job part time." Omar*.



*Names have been changed

WANT MORE INFORMATION?

GET IN TOUCH WITH THE FACES TEAM:

Call: 07971 026709

Email: faces@westminster.gov.uk

Visit: westminster.gov.uk/faces

·FACES

Families and Communities Employment Service

Get support to help you find a job and manage other difficulties in your life - from housing problems to debt or childcare.




Department
for Work &
Pensions


THE ROYAL BOROUGH OF
KENSINGTON
AND CHELSEA


City of Westminster

WHAT IS FACES?

FACES is made up of a team of work coaches and specialists who work closely with individuals and families that have struggled to get into work and may be facing other problems in their lives.

On their first visit, your coach will sit down with you to hear about your work history and what kind of work you are interested in doing. They will also ask you about other areas in your life where you would like some help or want to make improvements.

They will meet with you at least once a week for up to six months and work with you to look for jobs, learn new skills, find the right support and much more. Your coach will meet with you wherever you feel most comfortable – whether that's at home or in a local café.

By the end of the six months you will have reached your employment goals and be well on your way to tackling other difficulties in your life. You will still be able to contact your coach whenever you need support.



WHO IS IT FOR?

FACES is for families and individuals who are experiencing any of the following employment barriers:

- **difficulties getting into or back to work due to:**
- **problems with housing, budgeting or debt**
- **challenges managing difficult behaviour in the family, gang violence or crime**
- **depression or relationship issues**



WHAT CAN YOU EXPECT?

If you are eligible for our support we will allocate a coach to work with you and your family. Your coach will work with you on:

- **job searching, CV writing and interview practice**
- **learning new skills, including courses, IT training and English languages classes**
- **advice on benefits and money management**
- **childcare support and advice**
- **advice on housing**
- **referrals to other services that can support you and your family.**



CONFIDENTIALITY

As a rule, the information which you and your family provide will only be shared with your family's consent.